



Set up call diversion

To set up call diversion on your mobile phone you'll need to enter the specified characters into your phone's keypad.

Busy on another call:

Divert to another number:

* 67 * [number to divert calls to] * 11 # CALL/SEND

Divert to voicemail:

* 67 * 083200000 * 11 # CALL/SEND

Check the diversion set-up:

* # 67 * 11 # CALL/SEND

Turn diversion off:

67 * 11 # CALL/SEND

Divert calls straight away:

Divert to another number:

* 21 * [number to divert calls to] * 11 # CALL/SEND

Divert to voicemail:

* 21 * 083200000 * 11 # CALL/SEND

Check the diversion set-up:

* # 21 * 11 # CALL/SEND

Turn diversion off:

21 ** 11 # CALL/SEND

When there's no answer:

Divert to another number:

* 61 * [number to divert calls to] * 11 # CALL/SEND

Divert to voicemail:

* 61 * 083200000 * 11 # CALL/SEND

Change the length of time before diverting to either of the above scenarios (Note: this is not available for Apple iPhones)

Add *[length of time you wish to change to] before # CALL/SEND

For example, to change to 25 seconds: * 61 * [number to divert calls to] * 11 * 25 # CALL/SEND

Note: You can change this to any length in 5 second increments up to 25 seconds.

Check the diversion settings:

* # 61 * 11 # CALL/SEND

Turn diversion off:

61 ** 11 # CALL/SEND

When a phone is off:

Divert to another number:

* 62 * [number to divert calls to] * 11 # CALL/SEND

Divert to voicemail:

* 62 * 083200000 * 11 # CALL/SEND

Check the diversion set up:

* # 62 * 11 # CALL/SEND

Turn diversion off:

62 * 11 # CALL/SEND